

SOLUTION BRIEF

IRON MOUNTAIN SMART SORT

TAKE CONTROL OF YOUR
MEDICAL RECORDS INVENTORY



ACHIEVE YOUR INFORMATION GOVERNANCE AND BUSINESS OBJECTIVES

YOUR CHALLENGE

YOU NEED TO SORT AND REORGANIZE YOUR RECORDS INVENTORY TO MAKE DEFENSIBLE DECISIONS ON DISPOSITION. UNFORTUNATELY, THIS IS NOT AS SIMPLE AS IT SOUNDS.



WHAT MAKES DISPOSITION SO COMPLICATED?

- > **Lack of Inventory Integrity/Visibility:** When key metadata is not captured and listed throughout the information lifecycle, it is difficult to search, manage and make decisions on what records to retain, digitize, or destroy.
- > **Commingled Record Types and Event Date Complexity:** Different record types, such as pediatric and adult medical records, have different retention requirements. If records are not organized according to record classification or event date, you can't confidentiality and defensibly take action.
- > **Reorganizing Records is Labor Intense and Expensive:** You lack the resources to sort each file by destruction eligibility date, record type, a unique identifier, or other requirements.

WHAT THIS MEANS

- > **Unnecessary Cost:** Large volumes of records stored without file-level metadata results in higher storage costs, as records are kept beyond their required destruction eligibility dates.
- > **Increased Risk:** Holding onto records longer than necessary increases the risk of information loss, breach and inadvertent disclosure and regulatory fines and penalties. It also adds complexity and costs to legal discovery, audit response and compliance management processes.
- > **Lost Productivity:** Finding what you need and making quick decisions on records disposition requires a well organized inventory. Without an efficient process to sort and reorganize files, you could lose time and delay your critical objectives.

DO YOU...

- > want to destroy patient medical records but can't confidently isolate which ones are eligible without a substantial investment?
- > have a large volume of inherited records?
- > have trouble finding patient medical records when you need them?
- > want to relocate inventory but first need to destroy what you no longer need?

If you answered yes to any of these questions, ask us about Iron Mountain Smart Sort.

OUR TEAM CAN SUPPORT YOU FROM IRON MOUNTAIN RECORD CENTERS OR AT YOUR LOCATION. IF YOU HAVE RECORDS IN-HOUSE OR AT AN OFFSITE STORAGE FACILITY, WE CAN SUPPORT YOUR NEEDS.

SIMPLIFY AND EXPEDITE DECISION-MAKING

With [Iron Mountain Smart Sort](#), you can quickly and confidently make decisions about the destruction-eligibility of your patient medical records to enable a more compliant and efficient records management program.

Our trained records management team will use input from your Master Patient Index database and records retention schedule to automate defensible decision-making at the file level. We will sort and reorganize your records so that you can confidently make decisions about disposition and quickly meet business objectives, like responding to destruction requirements or legal matter.

SMART SORT ENABLES YOU TO MAKE DEFENSIBLE DECISIONS BY SORTING AND REORGANIZING RECORDS BY:

DESTRUCTION DATE | Sort and reorganize your records according to destruction eligibility year so that you can confidently destroy paper medical records as they meet retention dates.

CATEGORY | We will sort and reorganize your records according to record type, record status, unique identifier – or whatever you require.

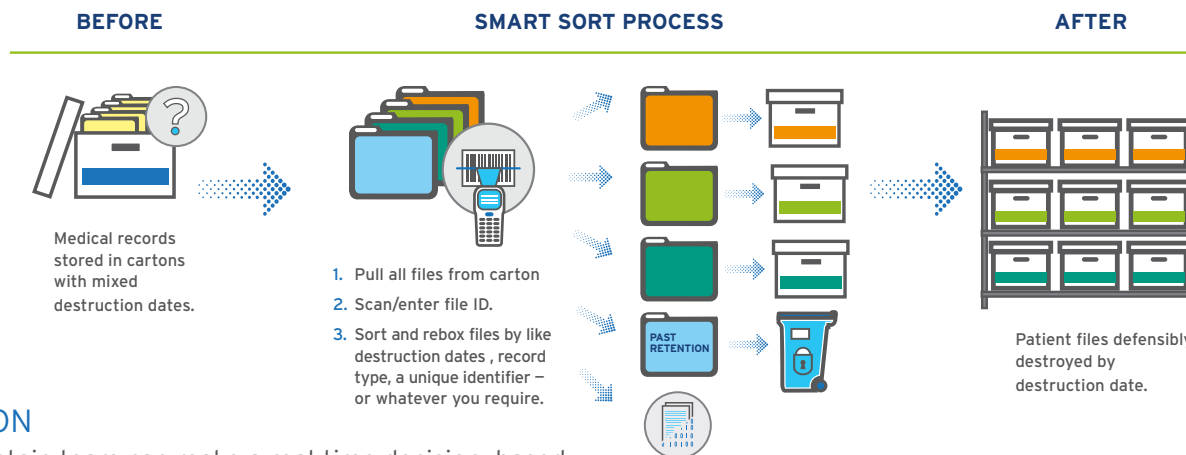
ASSOCIATION | You can also leverage Smart Sort to apply metadata to records at the patient file level so that you can avoid the high cost of manual file-level listing.



The **Smart Sort** process enables **automatic decision-making** about how each medical record should be managed in order to meet the specific requirements of your organization.

MAKE DECISIONS ABOUT WHICH FILES TO RETAIN, DESTROY OR DIGITIZE

How Smart Sort Works



BUDGET-FRIENDLY SOLUTION

With a single touch, the Iron Mountain team can make a real-time decision, based on your retention policy, about what to do with your patient files. This drives significant efficiencies, allowing us to deliver a truly cost-effective solution.

SMART SORT EXAMPLE ENGAGEMENT

CHALLENGE

A large healthcare organization wanted to reduce cost and risk by destroying records that had met retention requirements. However, they were not able to easily and defensibly identify which records were eligible for destruction, as they lacked the budget required to undertake a long-term and labor-intensive discovery project. Constrained by limited resources, the organization's push for defensible destruction was at a standstill.

SOLUTION

Following the Smart Sort process, Iron Mountain's team retrieved 48,000 cartons of records and reviewed the contents at the file level. In real time and with one touch of the file, they sorted and reboxed all files by future destruction date and in accordance with the retention schedule while identifying those records that were eligible for destruction.

RESULTS

- › Gained the ability to confidently destroy 1.4M files
- › Reduced storage costs while meeting compliance requirements and reducing risk
- › Established a process for ongoing destruction

WANT TO LEARN MORE?

To learn more, contact your Iron Mountain account manager directly, or fill out this [form](#) to request more information. Include the words Smart Sort in the comments section.

WE PROTECT WHAT YOU VALUE MOST®

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ABOUT IRON MOUNTAIN

Iron Mountain Incorporated (NYSE: IRM), founded in 1951, is the global leader for storage and information management services. Trusted by more than 225,000 organizations around the world, and with a real estate network of more than 90 million square feet across more than 1,450 facilities in over 50 countries, Iron Mountain stores and protects billions of valued assets, including critical business information, highly sensitive data, and cultural and historical artifacts. Providing solutions that include information management, digital transformation, secure storage, secure destruction, as well as data centers, cloud services and art storage and logistics, Iron Mountain helps customers lower cost and risk, comply with regulations, recover from disaster, and enable a digital way of working. Visit www.ironmountain.com for more information.

ACHIEVE INFORMATION GOVERNANCE GOALS AND MEET YOUR BUSINESS OBJECTIVES WITH SMART SORT

› MAKE QUICK AND CONFIDENT DECISIONS

- Iron Mountain leverages data from your Master Patient Index database and retention schedule to automate defensible decision-making.

› SIMPLIFY FUTURE DECISION MAKING

- Stored records will be sorted according to destruction eligibility year, record type, a unique identifier – or whatever you require.

› REDUCE PROGRAM COSTS AND RISKS

- Initiate immediate destruction of eligible records to reduce storage costs and mitigate legal discovery, audit and compliance and costs.

› IMPROVE FIND RATES

- At the completion of your Smart Sort project, you will have an up-to-date listing that enables accurate and efficient medical records management.

Cost-effective, efficient, insightful.
Take control with Iron Mountain Smart Sort.

